



# Community Partner Briefing

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February 21, 2023

# Agenda

- Welcome – Dion Jordan, Director, Office of Equity and Multicultural Services
- Presentation – Fariborz Pakseresht, ODHS Director
- Q&A with virtual participants
- Move to the lobby for connecting and informal Q&A with ODHS leaders



# Zoom webinar tips

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## Use the Q&A function to submit your questions

- We will spend the last 10 minutes of the webinar answering questions
- We will follow up on any questions we are not able to address
- If you would prefer to ask your question verbally, please ask to be unmuted in the Q&A box



## This webinar is being recorded

- It will be shared on our Community Partner Meetings webpage at <https://www.oregon.gov/dhs/DHSNEWS/Pages/Stakeholder-Agendas.aspx> following the conclusion of the presentation

# Accessibility accommodations

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- For live captioning, please click on the “cc” button located at the bottom of your screen



- For real-time interpretation to ASL, please see the pinned video on your screen



INCLUSIVITY | EQUITY  
SERVICE | WELL-BEING

## Inclusivity

We inclusively lead with race and intersectionality in order to address the roots of systemic oppression that impact all protected classes.

## Equity

We are dedicated to making services, supports and well-being accessible to all.

## Well-Being

Staff and communities will know services and supports are working when all who live in Oregon, regardless of identity or place, can achieve well-being.

## Service

We are committed to partnering with communities to develop and deliver policies and programs that are equitable and improve community conditions.

# ODHS vision

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All who live in Oregon, regardless of race, identity, age, disability or place, have the needed supports to achieve whole well-being for ourselves, our families and our communities.



# The Oregon we want

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People with disabilities can **participate more fully** in jobs and community.



Children are better fed, helping them be **ready to learn at school**.

## Strong and Thriving Communities



People can pay their bills and **focus on their families' well-being** instead of on financial stress.

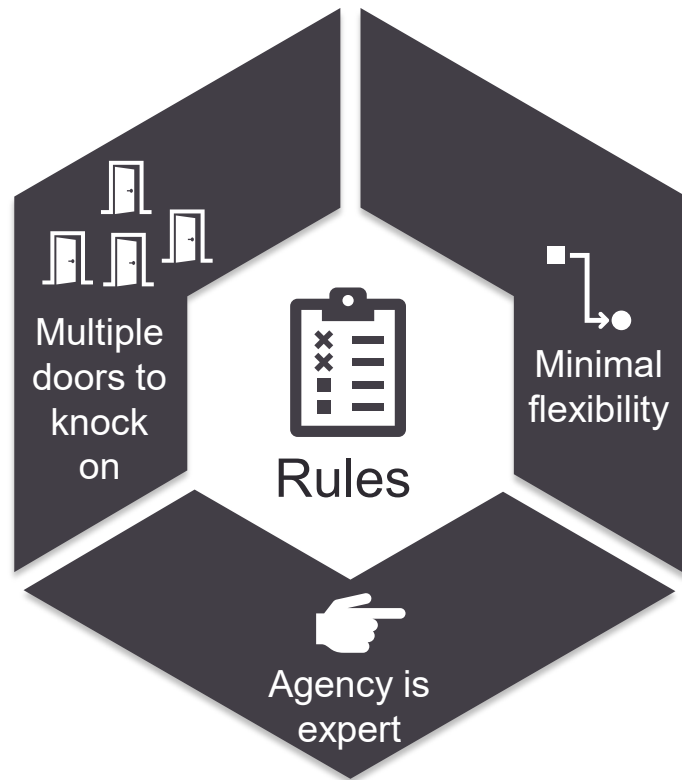


**Older adults are healthier** and better able to share their skills, abilities and culture with our communities.



# Improving customer service

## Regulative Model




## Future Model






# Lessons learned through crises: The pandemic and wildfires



Oregon's communities of color do not have the **support they need during emergencies**.\*




Oregon's **culturally and linguistically appropriate emergency response** systems are deeply lacking.\*

88 percent of community interview respondents said they had received **inadequate or no help navigating our services**.\*\*

**Disconnected programs and services** create barriers for the people they're designed to serve.\*\*

Our programs need to offer **greater flexibility** to families and communities in order to reduce disparities.



**High turnover** in our workforce translate into service barriers for impacted communities.\*\*

[\\*Preparing Oregon's Communities of Color for Disasters, United Way of the Columbia-Willamette, 2022](#)

\*\*ODHS strategic planning, initial gap and barrier analysis, 2022

# Informed by the lessons:

## Our three agencywide focus areas

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**Strengthening  
our foundations**



**Preparing for  
and responding  
to emergencies**



**Creating  
the future of  
human services**

# Strengthening our foundations

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## Prioritizing Customer Service



Ensuring that people have access to the **benefits they need, when they need them**

Preparing for the end of the **Public Health Emergency** in partnership with Oregon Health Authority

Providing **culturally appropriate services** that meet the needs of Oregon's communities

Supporting our **human services workforce** to ensure excellence in service delivery

# Preparing for and responding to emergencies

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## Our Expanded Role in Oregon's Resilience

Using **data** to locate and prioritize our highest need communities during a disaster

Continuing our **feeding and sheltering** missions during disasters and humanitarian response efforts.

Partnering with Tribes, nonprofits and businesses to ensure people have needed **supports close to home**

Preparing for a **Cascadia earthquake** event



# Meet Bennie and his family

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**Supporting families' recovery through partnerships**

Bennie and his four children are Siletz Tribal members and survivors of the Echo Mountain Complex Fire.

Evacuated to an ODHS shelter facility after fire destroyed their home, this single-parent family had given up hope. But **things began to change after Bennie started working with his Disaster Case Manager**, who guided him through the process of securing a new manufactured home and connected him with funding through Community Service Consortium to help get his property prepped.

Combined supports from the Confederated Tribes of Siletz Indians and Lincoln County School District **helped Bennie's four young children get back into school – and into after-school programs that enabled Bennie to get back to work.**

# Creating the future of human services

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Working with communities to enact preventative strategies for **increasing economic stability and keeping families together**

**Centering People,  
Families and  
Communities**

Shifting **administrative functions to local offices** from central office for increased flexibility

**Working across systems** to strengthen supports, such as access to food, to help people be and stay healthy



Completing a community-informed **agency strategic plan** by 2024

# Partnering across sectors: Key examples

## Winston



**Affordable and trauma-informed housing** for older adults and Child Welfare-involved families

Bridge Meadows,  
NeighborWorks Umpqua

## Klamath Falls



**Co-located services** in ODHS' newest building

Klamath Tribes, Klamath County Developmental Disabilities Services, Lutheran Community Services, Transformation Wellness, Klamath Basin Behavioral Health

## Medford



**A one-stop shop for services** supporting women and gender-diverse people and their families

The Pathfinder Network,  
Jackson County Community Justice

## Statewide



**Navigation centers** providing shelter and services to unhoused people

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Oregon Housing and Community Services, local governments, private and nonprofit partners



# 2023-25 Governor's Budget: Overview

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**10 percent**  
increase in  
General Fund\*



**5 percent**  
increase in  
FTE\*

## Major themes

- Maintain existing programs and provider rate stability
- Ensure timely benefit eligibility processing
- Stabilize the Oregon Eligibility (ONE) system
- Protect children
- Address workforce issues (state and direct care workers)
- Be ready for emergency/disaster response

\*Compared to 2021-23 Legislatively Approved Budget

# 2023-25 Governor's Budget: General Fund investment highlights

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## Strengthening our foundations



\$405 million toward rates for providers  
\$38.2 million for individuals of any immigration status to get health care  
\$5 million for child safety efforts in the Child Welfare Division  
\$7 million for Child Protective Services workers  
\$46 million for OEP including ongoing technology maintenance and funding and position authority for eligibility staffing.



## Preparing for and responding to emergencies

\$2 million in the Office of Resilience and  
Emergency Management (OREM)

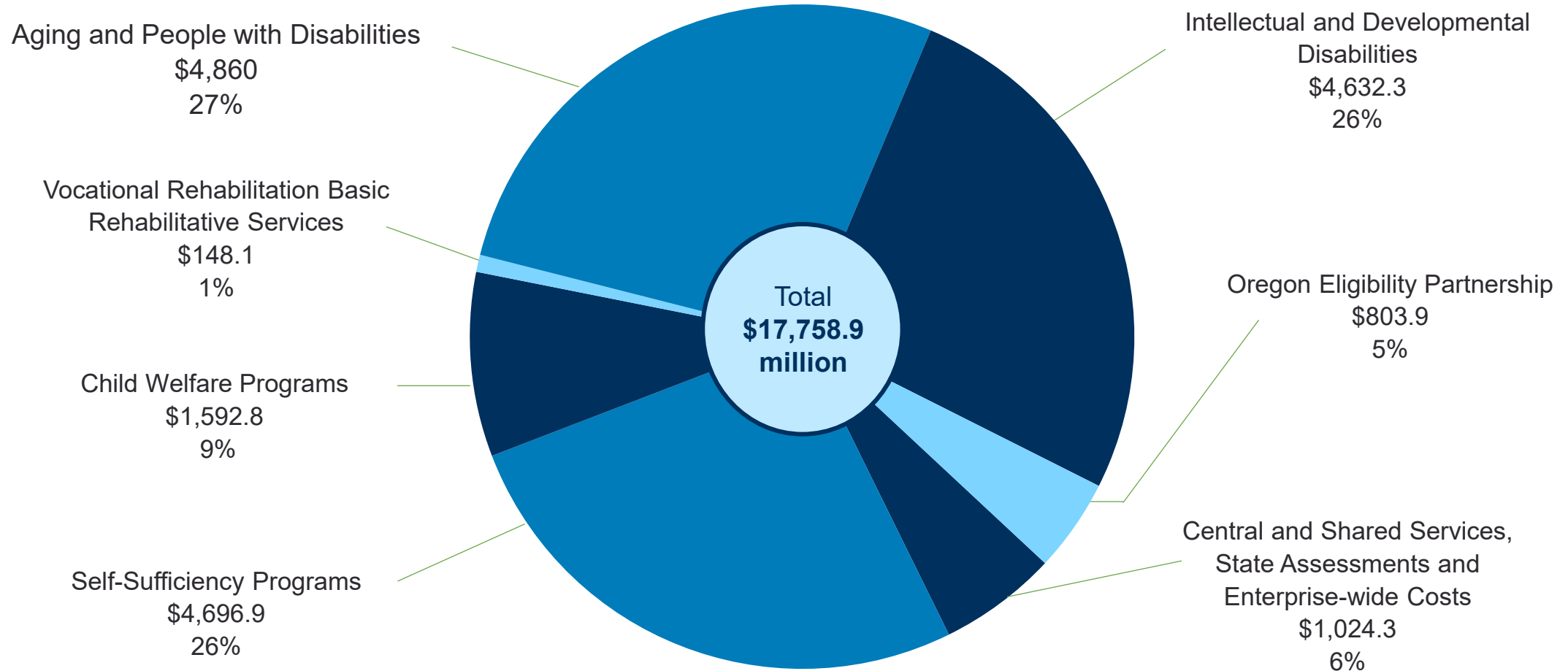
## Creating the future of human services



\$7 million to expand the FOCUS Program  
\$17 million for resource parents to provide foster care  
\$1.4 million would fund the Model Employer Program  
\$4 million to implement 1115 Medicaid Waiver  
\$7.8 million to support the Healthier Oregon Program

# 2023-25 Governor's Budget: ODHS total fund by program area

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All dollars in millions

# 2023-25: A biennium of transition

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In the biennium ahead, we look forward to **applying what we've learned in 2021-23** as we:

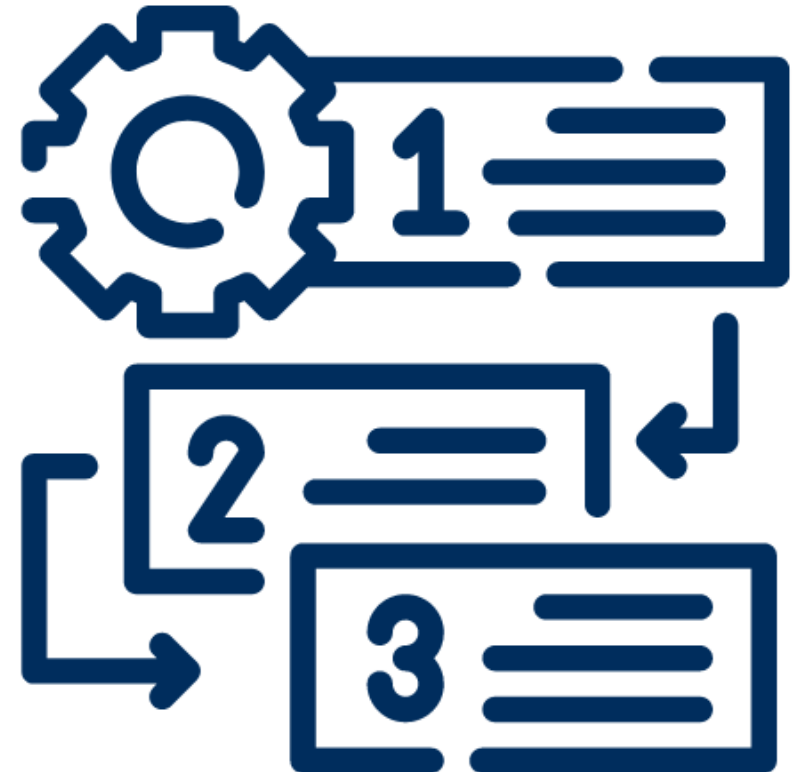
- Align efforts with our new Governor's priorities and work to advance the **administration's top priorities**
- Adjust to the **post-COVID funding environment**
- Integrate eligibility staffing to form **Oregon Eligibility Partnership**
- Shift to a **community-focused and responsive organization**



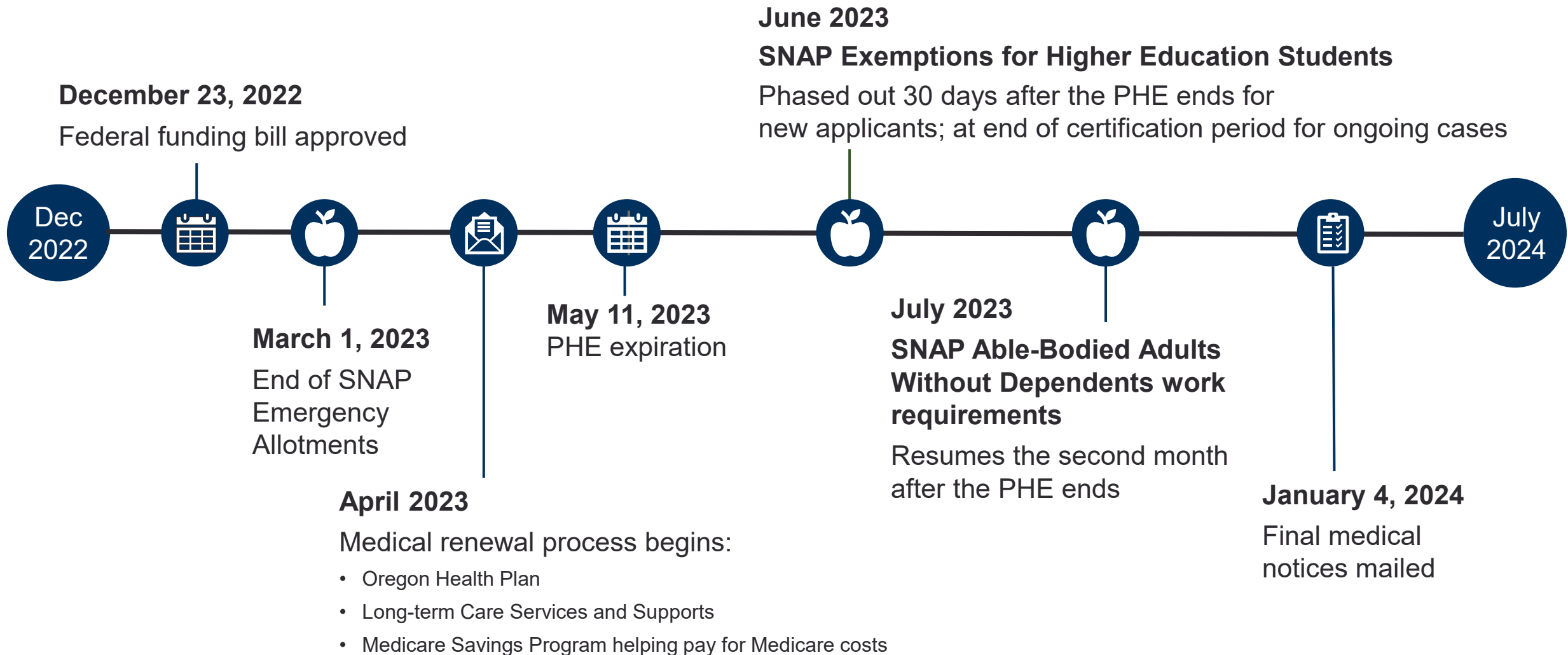
# Advancing the Governor's priorities for state agencies

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- Increased accountability
- Prioritizing customer service
- Making things work as efficiently as possible
- Providing tools and not barriers
- Improving access to services when and where people need them

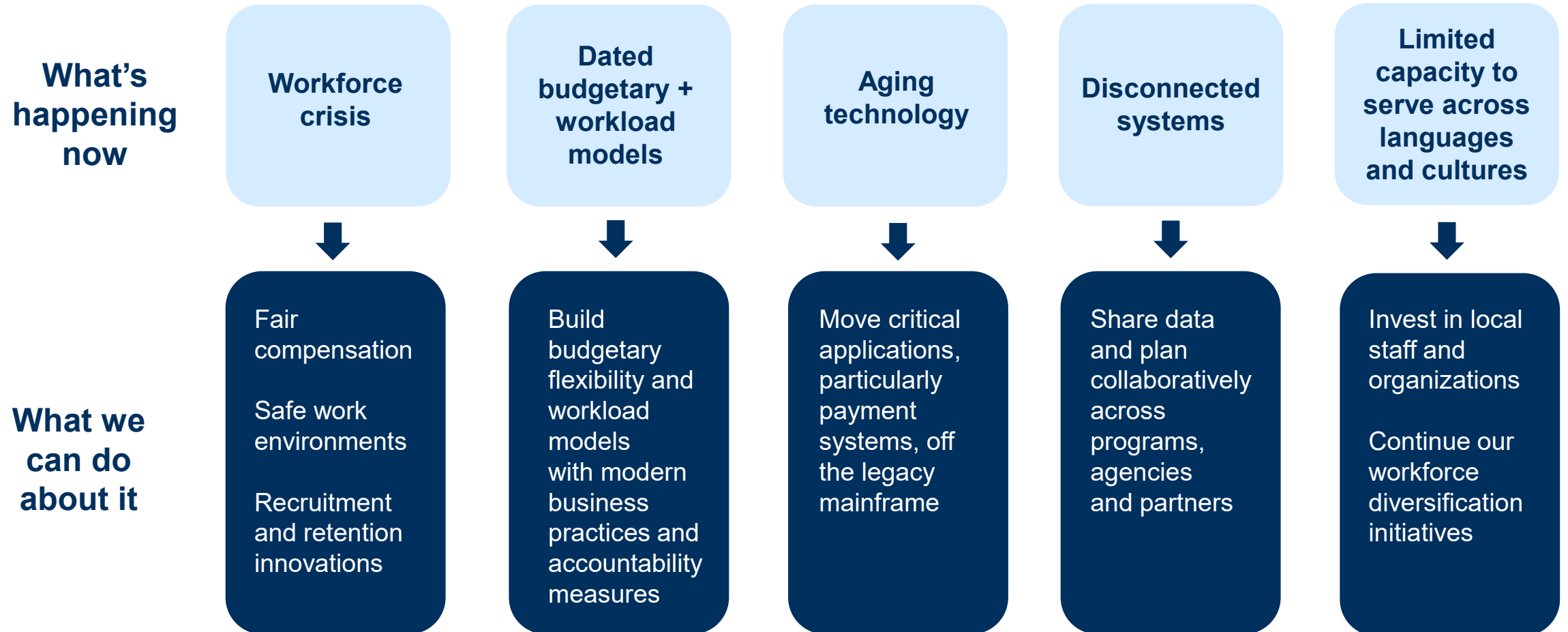


# Public Health Emergency unwinding timeline



# Challenges and opportunities ahead

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# Questions & Answers

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Please type your questions into the chat. The moderator will announce questions.

# Staying connected

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## ODHS legislative information webpage

<https://www.oregon.gov/dhs/ABOUTDHS/Pages/Legislative-Information.aspx>



## Sign up for our partner newsletter

[https://public.govdelivery.com/accounts/ORDHS/subscriber/new?qsp=ORDHS\\_2](https://public.govdelivery.com/accounts/ORDHS/subscriber/new?qsp=ORDHS_2)

## Social media



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# Thank you

